TERMS AND CONDITIONS OF USE

IMPORTANT!

PLEASE READ THESE TERMS AND CONDITIONS OF USE CAREFULLY AS THEY INCLUDE IMPORTANT INFORMATION REGARDING YOUR LEGAL RIGHTS AND OBLIGATIONS, INCLUDING LIMITATIONS ON OUR LIABILITY TO YOU.

Use of Site. These Terms of Use apply to your access to and use of all or part of this website or mobile application ("Site") of Universal Capacity Solutions, LLC ("USC"). USC is a subsidiary of Universal Logistics Holdings, Inc. Licensed subsidiaries of Universal Logistics Holdings, Inc. perform all transportation and logistics services described on this Site. Universal Logistics Holdings, Inc. is a holding company, and all of its business operations are conducted through its consolidated subsidiaries. Universal Logistics Holdings, Inc. does not perform any transportation or logistics services. As used throughout this Site, the terms "Universal," "the company," "legal entity," "the corporation," "our," "we" and "us" may refer to Universal Logistics Holdings, Inc. or one or more of the consolidated subsidiaries of Universal Logistics Holdings, Inc. All of these terms are used for convenience only and are not intended as a precise designation or characterization of any of the separate companies, each of which manages its own affairs. By accessing or using this Site, you agree to be bound by these Terms of Use and all terms incorporated by reference. If you do not agree to all of these Terms of Use, do not use this Site.

Changes. Universal Logistics Holdings, Inc. reserves the right, at its discretion, to change, modify, add, or remove portions of these terms at any time. You agree to check these terms periodically for changes. Your continued use of the Site following the posting of changes to these Terms, including the Privacy Policy, will mean you accept those changes. You represent and warrant that you will fully comply with the Terms and Conditions of Use and the Privacy Policy.

Rights and Restrictions On Use. You shall use the Site for lawful purposes only. You shall not post or transmit through the site any material that (i) violates or infringes in any way upon the rights of others, (ii) is unlawful, threatening, abusive, defamatory, invasive of privacy or publicity rights, vulgar, obscene, profane or otherwise objectionable, or (iii) encourages conduct that would constitute a criminal offense, gives rise to civil liability or otherwise violates any law. You are prohibited from using this site to facilitate mail abuse or Spam. You further agree that you will not use the Site to distribute, promote or otherwise publish any material containing any solicitation for funds, advertising or solicitation for goods or services. We reserve the right to refuse service to users for any reason. We may alter, suspend or discontinue any aspect of our site at any time, including the availability of any feature or content. We may also impose limitations on certain features and aspects of the site or restrict access to all parts of the site without notice or liability.

LINKING SITES. LINKS IN THIS WEB SITE MAY LET THE USER LEAVE THIS SITE. THE LINKED SITES ARE NOT UNDER THE CONTROL OF UNIVERSAL LOGISTICS

HOLDINGS, INC., AND WE ARE NOT RESPONSIBLE FOR THE CONTENT AVAILABLE ON ANY OTHER INTERNET SITES LINKED TO THE WEB SITE. WE ARE PROVIDING THESE LINKS TO OTHER INTERNET SITES AS A CONVENIENCE TO USERS, AND ACCESS TO ANY OTHER INTERNET SITES LINKED TO THIS WEB SITE IS AT THE USER'S OWN RISK. THE INCLUSION OF ANY LINK DOES NOT IMPLY A RECOMMENDATION OR ENDORSEMENT BY US OF THE LINKED SITE. PLEASE REFER TO THE TERMS OF USE AND PRIVACY POLICY FOR EACH SITE VISITED.

DISCLAIMER OF WARRANTIES. THE MATERIALS AND THE INFORMATION OFFERED ON AND IN THIS SITE ARE PROVIDED "AS IS" AND WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED. YOU EXPRESSLY AGREE THAT YOUR ACCEPTANCE AND USE OF THIS WEB SITE IS AT YOUR SOLE RISK. TO THE FULLEST EXTENT PERMISSIBLE PURSUANT TO APPLICABLE LAW, UNIVERSAL DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF TITLE, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE RELATED TO THE USE OF THE WEB SITE. UNIVERSAL LOGISTICS HOLDINGS, INC. DOES NOT WARRANT THAT THE WEB SITE, COMPUTER SYSTEMS OR SOFTWARE WILL BE UNINTERRUPTED OR ERROR-FREE, THAT DEFECTS WILL BE CORRECTED, OR THAT THIS SITE OR THE SERVER THAT MAKES IT AVAILABLE ARE FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS. YOU ASSUME THE ENTIRE COST OF ALL NECESSARY SERVICING, REPAIR, OR CORRECTION.

FURTHERMORE, UNIVERSAL LOGISTICS HOLDINGS, INC. DOES NOT WARRANT OR MAKE ANY REPRESENTATIONS REGARDING THE MATERIALS, GOODS, CONTENT OR SERVICES POSTED ON THE SITE. YOU AGREE THAT NEITHER UNIVERSAL LOGISTICS HOLDINGS, INC. NOR ITS AFFILIATED OR RELATED ENTITIES ARE RESPONSIBLE OR LIABLE TO YOU FOR ANY LOSS, DAMAGE (WHETHER ACTUAL, CONSEQUENTIAL, PUNITIVE OR OTHERWISE), INJURY, CLAIM, LIABILITY OR OTHER CAUSE OF ANY KIND OR CHARACTER WHATSOEVER BASED UPON OR RESULTING FROM ANY PRODUCT, INFORMATION OR OPINIONS PROVIDED ON AND THROUGH THIS SITE. APPLICABLE LAW MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.

LIMITATION OF LIABILITY. YOU ASSUME TOTAL RESPONSIBILITY AND RISK FOR YOUR USE OF THIS SITE. YOU AGREE TO INDEMNIFY, DEFEND AND HOLD HARMLESS UNIVERSAL LOGISTICS HOLDINGS, INC. FROM AND AGAINST ANY AND ALL DAMAGES, CLAIMS, DEMANDS AND LIABILITIES, INCLUDING ATTORNEY'S FEES, THAT DIRECTLY OR INDIRECTLY ARISE FROM, RELATE TO, OR RESULT FROM USE OF THIS WEB SITE, EITHER DURING THIS AGREEMENT OR AFTER TERMINATION, AND/OR ANY SERVICE PROVIDED BY UNIVERSAL LOGISTICS HOLDINGS, INC. THE ENTIRE LIABILITY OF UNIVERSAL LOGISTICS

HOLDINGS, INC., ITS SUBSIDIARIES, AND THEIR RESPECTIVE DIRECTORS, OFFICERS, CLIENTS, PROVIDERS, AND AUTHORIZED AGENTS, AND YOUR EXCLUSIVE REMEDY, SHALL BE LIMITED TO ACTUAL DAMAGES INCURRED BY YOU BASED ON REASONABLE RELIANCE UP TO THE GREATER OF THE AMOUNT ACTUALLY PAID BY YOU OR \$5.00. THE FOREGOING LIMITATIONS, EXCLUSIONS, AND DISCLAIMERS SHALL APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.

Intellectual Property and Copyright Notice. This site is controlled and operated by Universal Logistics Holdings, Inc. Our proprietary software, and our materials on this Site, including, but not limited to, images, text, illustrations, audio, video files and the selection. coordination and arrangement of such materials (collectively "Intellectual Property"), are protected by copyrights, trademarks, service marks, or other proprietary rights which are either owned by our Site or owned by other parties who have licensed their Intellectual Property to us, and all other trademarks, service marks, and trade names used on the site are the property of their respective owners. We authorize you to download one temporary copy of parts or all of the Intellectual Property to a single computer for purposes of viewing and browsing the Intellectual Property, except where otherwise specified. Except as expressly authorized herein, material from this Site and from any other web site owned, operated, controlled, or licensed by Universal Logistics Holdings, Inc. may not be copied, reproduced, republished, uploaded, posted, transmitted, or distributed in any way. Use or modification of Werner's Intellectual Property in any form, including but not limited to use on any other web site or networked computer environment, without express written authorization is a violation of our copyrights and other proprietary rights and is strictly prohibited.

Minors. Universal Logistics Holdings, Inc. does not knowingly collect information from anyone under the age of 16. This Site is directed at those who are over the age of 18. If someone is under the age of 18, they should only use this site under the supervision of an adult.

Indemnification. You agree to indemnify Universal Logistics Holdings, Inc. and its officers, directors, employees, agents, distributors and affiliates from and against any and all third party claims, demands, liabilities, costs, or expenses, including reasonable attorney's fees, resulting from your breach of any of the provisions of the Terms of Use.

Choice of Law and Jurisdictional Issues. This site is controlled and operated by Universal Logistics Holdings, Inc. from its offices within the State of Michigan, United States of America. We make no representation that materials on the Site are appropriate or available for use in other locations. Those who choose to access this Site from other locations do so on their own initiative and are responsible for compliance with local laws, if and to the extent, local laws are applicable.

This agreement shall be governed by and construed in accordance with the laws of the State of Michigan, without giving effect to any principles of conflicts of law. You agree that

regardless of any statute or law to the contrary, any claim or cause of action arising out of or related to use of the services must be filed within one (1) year after such claim or cause of action arose or be forever barred.

Assignment and Succession. You may not grant, devise, or otherwise assign any rights or benefits under this agreement to any other party. Notwithstanding any other provision of this agreement, Universal Logistics Holdings, Inc. its successors and assigns may fully enforce any term or provision of this agreement, and all rights and benefits shall inure to such successors and assigns, with or without prior notice.

Complete Integration. This document, including the documents referenced by and incorporated into this document, form the complete agreement between you and Universal Logistics Holdings, Inc. and supersedes any provision, understanding, or agreements (whether oral or written) and may not be modified except in writing or by making such changes available on this web site. If any provision of this agreement shall be unlawful, void or for any reason unenforceable, then that provision shall be deemed severable from this agreement and shall not affect the validity and enforceability of any remaining provisions. The failure of either party to enforce performance by the other party of any provision of the Terms of Use or to exercise any right under the Terms of Use will not be construed as a waiver of any such provision or right and the same will be and remain in full force and effect. We will not waive the right to enforce any provision of this agreement except in writing. If you have any questions about these Terms and Conditions of Use, please email us at LegalTeam@goutsi.com.